

## 2025 Budget Information

The NEW Water Commission has approved a \$53.6 million budget for 2025 to support essential clean water services for the families, businesses, industries, and visitors here in Northeast Wisconsin.

The budget represents a 3.9% increase in total expenses over the 2024 budget, along with a 5.5% increase in Municipal User Fees. Key factors driving the 2025 budget include implementation of construction projects identified in the 2021 Facilities Plan, upgrades and renewals to aging equipment to enable continuous service, and permit compliance.

For 2025, a typical family will pay about \$27 per month\* for NEW Water services (not including costs charged to them by their municipality) to enable their family to do the dishes, do laundry, and flush the toilet around the clock. This is an increase of about \$1.16 per month compared to the 2024 budget.

“We are committed to providing the reliable service our community has come to expect over the past 93 years,” said Tom Sigmund, Executive Director. “While we provide that nonstop service, we are always looking to the future in order to protect public health, as well as our most valuable resource, water.”

Ongoing **cost-saving measures** by NEW Water include:

- continuing Adaptive Management to work within the watershed rather than building plant upgrades, to achieve permit compliance more cost effectively;
- securing grants to offset costs;
- leveraging partnerships to prevent pollutants from reaching the NEW Water system to more cost-effectively clean our water;
- producing electricity from received wastewater to cover approximately 40% of needs for the Green Bay Facility;
- pursuing low-interest Clean Water Fund loans at 55% of the market rate, reducing debt service costs for our customers.

As a **cost-control measure**, projects in the Facility Plan are being scheduled and implemented based on criticality to mitigate rate impact each year. These projects are necessary to address aging infrastructure, capacity, and performance issues, meet regulatory requirements, and support our growing community.

NEW Water develops its annual budget by forecasting flow volume (the liquid portion of wastewater) and load units (pounds of pollutants) in partnership with its 15 municipal customers and three industrial customers. It is important to note that NEW Water is a non-profit public service, a shared community resource, and a shared cost. Costs are allocated according to usage of the NEW Water system, which includes the pounds and types of pollutants NEW Water is requested to convey, treat, and clean. In 2023, NEW Water cleaned about 15 billion gallons of wastewater for Northeast Wisconsin.

*\*It is important to note that NEW Water does not provide services directly to residents. Budgets are set separately by each municipality ([see the map of our service area here](#)), and include costs to maintain and operate their sanitary sewer systems as well.*

Protecting our most valuable resource, water



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